

衛生福利部國民健康署
109 年癌症安寧緩和照護品質監測工作坊

一、目的：

依據 2015 年經濟學人對全世界 80 個國家臨終病人死亡品質的評比，澳洲為世界第二，澳洲政府委由臥龍崗大學(University of Wollongong)辦理安寧緩和照顧品質監測計畫 (Palliative Care Outcomes Collaboration, PCOC)，利用標準化的臨床評估工具，來衡量安寧緩和照護品質與病人的預後，是全國性的品質監測平臺。為有效地瞭解學習澳洲 PCOC 的執行模式，以作為未來推展試辦模式，本署規劃辦理癌症安寧緩和照護品質監測工作坊，邀請澳洲 PCOC 計畫團隊來臺授課，並進行實務經驗交流。

二、辦理單位：衛生福利部國民健康署

三、時間及地點：第 1 天：109 年 1 月 14 日(二) 上午 9 時至下午 5 時 30 分

第 2 天：109 年 1 月 15 日(三)上午 9 時至下午 4 時 30 分

地點：2 日於本署 (台北市大同區塔城街 36 號)

四、報名對象及條件：國內醫學中心安寧緩和照護團隊，需以安寧緩和照護團隊報名參與(至少需 1 位安寧緩和主管、1 位醫師及 1 位護理人員)。

※參與人數上限為 50 人，如報名人數超過限制，則由本署評估參與團隊，以有團隊組成且有意願推動團隊為優先。另，開放以線上團隊導向學習法(on-line team-based learning)，歡迎各院可在院內組團參加。

※相關學協會繼續教育積分申請中。

五、報名方式：

(一) 一律採用線上報名，請至癌症醫療品質管理考核系統 (<https://pfp.hpa.gov.tw>)：「線上報名專區」>「109 年全方位癌症防治策進計畫／109 年癌症安寧緩和照護品質監測工作坊」。

(二) 報名截止時間：自公告即日起至 109 年 1 月 8 日(三)24:00 前。

(三) 報名後屆時若不克參加，請儘早以電話告知專案辦公室受理，俾利後續相關作業。相關報名問題，請洽專案辦公室人員，聯絡電話：(02) 2559-7836、2559-7837、2559-7838;其他問題請與國民健康署同仁聯繫。

六、報名費用：免費。

七、聯絡資訊：聯絡人及電話：國民健康署陳先生 02-2522-0761

八、講師簡歷及課程內容：如附件。

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PCOC 團隊講師簡歷

			<p>BARB DAVESON</p> <p>National Manager & Senior Research Fellow, PCOC</p>
<p>Dr Daveson is the Australian Palliative Care Outcomes Collaboration's National Manager and Senior Research Fellow at the Australian Health Services Research Institute at University of Wollongong, Australia. Dr Daveson has over twenty years of experience in health and government, contributing as a therapist, researcher, strategist and executive-level manager in Australia and the UK. She has been involved in palliative care since 1998. Her postdoctoral work, led to her appointment as the Cicely Saunders International Lecturer in Health Services Research in Palliative Care at King's College London. She has published widely (n>85) including on research conducted in Australia, Europe and the USA, and presented internationally. Her research includes: mixed methods, cohort studies, cross-national crosssectional surveys, implementation science, outcome and assessment measurement, with often a focus on older adults and always a commitment to improving quality and equity.</p>			
			<p>SABINA CLAPHAM</p> <p>Research Fellow (PCOC Quality and Education Manager – National)</p>
<p>Mrs Sabina Clapham is the Quality and Education Manager for the Australian Palliative Care Outcomes Collaboration and a Research Fellow with the Australian Health Services Research Institute, University of Wollongong, Australia.</p> <p>Mrs Clapham has a Masters in Clinical Nursing, along with specialist qualification in palliative care nursing, and training and assessment. She has led developments in palliative care inpatient nursing, palliative care education and national projects, including the development of PCOC's Clinical Assessment and Response Framework.</p> <p>Mrs Clapham liaises with Commonwealth, state and territory government representatives throughout Australia to ensure access to high-quality palliative care, while also facilitating education and quality improvement approaches nationally and internationally.</p>			
			<p>JANE CONNOLLY</p> <p>PCOC Improvement Facilitator (VIC, TAS)</p>
<p>Jane has a 26 year history in palliative care and Graduate Certificate in Palliative Care. Jane's history encompasses clinical inpatient nursing, Nurse Unit management and Senior Service level management. Jane joined CHSD in 2011 as a PCOC Quality Improvement Facilitator.</p>			

PCOC Workshop for Taiwan

Day 1 “How to” workshop Tuesday 14 January 2020

Day 1 - Tuesday 14 January 9.00 a.m. to 5.00 p.m. How to implement, embed and sustain PCOC	
Time	Session details
9.00 -9.20	Director General Ying-Wei Wang <ul style="list-style-type: none">• Welcome and overview of the importance of a systems-level approach
9.20 -10.20	Dr Barb Daveson <ul style="list-style-type: none">• An overview of Australia PCOC program and International cooperation• Presentation: An overview of key ingredients of the PCOC intervention• Assessing readiness and on-boarding a new service: systems, structure and process
10.20-10.40 Morning tea	
10.40-12.00	Sabina Clapham <ul style="list-style-type: none">• Routine clinical assessment and response<ul style="list-style-type: none">About PCOC Standard AssessmentsAssessing Palliative Care PhaseAssessing Symptoms and ProblemsAssessing Function and Performance RUG-AKPS
12.00 Lunch	
14.00-15.30	Jane Connolly Clinical Scenario Practice <ul style="list-style-type: none">• Case 1• Case 2
15.30-16.00 Afternoon tea	
16.00-17.00	Sabina Clapham <ul style="list-style-type: none">• Auditing to Improve Consistency & Reduce Variation
17.00-17.30	Director General Ying-Wei Wang, Dr Barb Daveson, Sabina Clapham, Jane Connolly <ul style="list-style-type: none">• Q&A
17.30 Finish	

Day 2 “How to” workshop Wednesday 15 January 2020

Day 2 - Wednesday 15 January 9.00 a.m. to 4.30 p.m.	
How to drive continuous improvement through use of PCOC data	
Time	Session Details
9.00 -10.00	Dr Barb Daveson Benchmarking: How to do it
10.00-10:20 Morning tea	
10.20-12.00	Sabina Clapham Improving care and driving continuous improvement
12.00 Lunch	
13.30-15.00	Jane Connolly Using data to improve care and service delivery <ul style="list-style-type: none">• Case study 1• Case study 2• Case study 3
15.00-15.30 Afternoon tea	
15.30-16.30	Director General Ying-Wei Wang, Dr Barb Daveson, Sabina Clapham, Jane Connolly <ul style="list-style-type: none">• Q&A• Summation, future opportunities and closing
16.30 Finish	